A MESSAGE TO OUR PATIENTS

As everyone is aware, COVID-19 has influenced the local, state and government level, and more importantly is starting to affect all our daily lives. Our priority at Neuropsychology Rehabilitation Services / Lifespan is the well-being of our patients. We’ve been monitoring the situation on a daily basis and will continue to do so.

Our office has established protocols recommended by the CDC. We want to assure all of you that all testing equipment is sanitized after each use, rooms and common areas within the office are sanitized throughout the day. Staff members who are not feeling well are remaining home.

Our team is working diligently with health insurance companies in exploring the possibility of using Telehealth (internet or phone based option for psychological care) for those patients that have compromised Immune systems or significant health problems that have been advised to limit their exposure to others. Authorization for this particular service is made on a case by case basis depending on each patient’s insurance policy. Phone sessions are always available on a self-pay basis.

It is important to remember that during indecisive times, high anxiety and uncertainty, the best advice is to obtain proper information and facts, remain calm, and make appropriate informed decisions. Do not confuse hysteria with fact. At this time NRS / LS is confident that we can continue to treat patients in a safe environment.

As always, if you have any specific questions, please call our office and a doctor or staff member will return your call as soon as possible.

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